

Behavioural Interviewing

Duration

4 hours

Course Objective

This course has been developed to provide participants with tools and techniques to design and conduct structured behavioural interviews.

Who Should Attend / Target Audience

This course is aimed at Managers, Team Leaders, Supervisors and anybody required to recruit and select staff for their organisation.

Learning Outcomes

- Identify and apply the principles of behavioural interviewing.
- Understand the relationship between behavioural and traditional selection techniques.
- Develop interview questions to probe into the skills/competencies, actions and outcomes achieved by applicants in past situations
- that relate to job success and future performance

Course Content

What is Behavioural Interviewing?

Link Job Profiles, Competencies and Selection Strategies

Benefits of Behavioural Interviewing

Principles & Techniques of Behavioural Interviewing

Using the STAR Methodology

Developing Behavioural Interview Questions

Delivering & Evaluating a Behavioural Event Interview

Availability

In House Closed Group Public

Version: 27/3/10