



Change Management - Making the Transition

Category: *Management & Leadership*

Successful change management entails thoughtful planning and sensitive implementation achieved via consultative communication. This practical course will provide you with the structure, tools and techniques to overcome resistance in order to meet organisational goals via an orderly and controlled change management process.

Duration

1 day

Course Objective

This course has been designed to further develop leadership skills important in the effective management of organisational change.

Who Should Attend / Target Audience

Experienced managers, supervisors and team leaders who are required to transition teams through change. Valuable for all personnel involved in the change process and who can impact the successful implementation of change within their organisation.

Learning Outcomes

- Understand change management and the driving forces behind it.
- Identify common areas of resistance to change.
- Develop techniques to overcome negativity.
- Differentiate the various phases and stages of transition in order to help people move forward.
- Develop an action plan to implement a change management process successfully.

Course Content

What is change management? - *An easy to understand definition of change management.*

Driving forces for change - *Examining the major contributors of change within organisations.*

Levels of change - *Gaining an understanding of the framework of change and the processes involved.*

Resistance to change - *Identifying common causes for resistance to change and methodologies to minimise this.*

Three phases of transition - *Recognising the underpinning phases of transition.*

Method to managing transition - *techniques to assist change recipients through the different phases of change.*

Nine stages in responding to change - *Exploring the Change Model in order to help people move forward.*

Eight steps to successful change - *Analysing John Kotter's change model to assist in understanding and managing the change process successfully.*

Related Courses

- People & Performance
- Innovative Thinking & Problem Solving
- Effective People & Communication Skills

Next Level Course

- From Manager to Leader

Availability

In House Closed Group Public

Version: 4/2/2010

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