



LEADING TEAMS



An SGS Company



LEARNING OUTCOMES

- Adapt your leadership style to get the most out of your team.
- Understand how different 'leadership power bases' impact teams.
- Proactively deal with situations that can demotivate teams.
- Recognise when your team is in trouble and what to do about it.
- Establish credibility and develop a culture of trust within your team.
- Identify stages of team development and how to move forward.

COURSE OVERVIEW

Leading teams that work consistently together requires a specific set of leadership and managerial skills. This course will help you learn how to apply the six different leadership styles depending on the situation, and how to successfully navigate your team through the different stages of team formation. In understanding the different facets of team leadership, you will learn to build a cohesive and high performing team which can work together to resolve challenges and conflicts.

THIS COURSE IS IDEAL FOR

Team leaders, supervisors and managers wanting to influence and motivate a group of people to work cohesively toward shared goals, especially in times of development, trouble or dysfunction.

TOPICS COVERED IN THIS COURSE

Using your leadership style to get results

Team leaders who have the ability to use the six different styles in combination will have the best outcomes in most situations.

Leadership power and influence

It is crucial for leaders to understand various types of power and the differences between the two main categories they come under – personal and positional.

Evaluating team effectiveness

Identify how your team is working now and uncover specific areas you, as a team leader, can address to improve their effectiveness.

Five dysfunctions of a team

Be aware of the five potential barriers to team cohesiveness leaders and organisations often fall prey to so you can proactively avoid or manage them.

Trust and credibility

Learn about the importance of building a culture of trust and eight practical ways you can demonstrate your credibility as a leader and build trust in your team.

Team building and dynamic

Using the Tuckman model of forming, storming, norming, performing and adjourning, identify the stage your team is operating and how to help them evolve and develop.

Teams in trouble

Learn how to avoid and overcome obstacles such as team frustration, disappointment, staff turnover and loss of faith in their concept of teamwork.

Conflict within teams

Prevent and minimise conflict through a proactive and positive approach to dealing with differences within the team and develop your approach to facilitating positive outcomes.

Practical, relevant training developed for the Australian workplace.

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