



# LEADING REMOTE TEAMS



An SGS Company



## LEARNING OUTCOMES

- Define the terms 'Virtual Team' and 'Remote Team'
- Compare the two terms and explain where their team fits
- Identify the benefits and challenges of leading remote teams
- Build an environment of trust in their remote team
- Create a remote team structure using the ROWE model as a guide
- Develop a bank of remote team building exercises
- Use preferred communication channels where possible
- Build a model for managing outputs over performance

## COURSE OVERVIEW

The world is constantly changing and the corporate environment in which we operate is busy, diverse and complex. More leaders than ever, have at least one direct report located in a separate office, city, state, or even country. In this 1-day course, learn the techniques for creating a great team dynamic and leading your team when people are geographically dispersed.

## THIS COURSE IS IDEAL FOR

Team leaders, supervisors and managers wanting to improve their management skills of teams and/or staff members that work remotely.

## TOPICS COVERED IN THIS COURSE

### Common Remote Team Problems

A greater need for online documentation and difficulties building social connection amongst team members are just some of the challenges we face.

### Building Trust

Explore tools for building trust within remote teams.

### Team Building Exercises For Remote Teams

Identify and utilise a range of activities aimed at building connections and growing your team culture with remote staff.

### Communication Channels For Remote Teams

Get away from email and choose the most appropriate communication channels for your teams.

### Motivating Remote Staff

Understand the importance of getting the mix of intrinsic and extrinsic motivational factors right. Learn how to actively pursue growth opportunities.

### Managing Remote People Performance

Identify the challenges and refocus on managing for outputs over performance.

### Creating The Vision For Remote Teams

Align your team's activities with the organisation's vision and create a team vision to reflect that.

Practical, relevant training developed for the Australian workplace.

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