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11 January 2019

<address>

Dear <name>

Our records show that you have our <trip> adventure trip booked departing on <Insert departure date> for Egypt. You have probably noticed in the news that there has been some political unrest with protests, arrests and violence in the streets. The safety of our passengers, leaders and operators is a major priority of Sojourn Adventure Travel. With this in mind we monitor world events very closely. Intrepid makes operational decisions based on informed advice from a number of sources.

The level of the Australian Government Department of Foreign Affairs & Trade (DFAT) travel advisory is our major source of advice. For any Sojourn Travel operated trip, if this advisory is at Level 5 'Do Not Travel' then Sojourn will either cancel a trip (with a full refund) or reroute the itinerary to avoid the areas concerned.

Currently, the advisory level is at Level 4 ‘Reconsider your need to travel’. In light of this, if you wish to postpone your departure date, then Sojourn will happily arrange this, if you re-book for a later departure within 6 months of your original date. Currently, our standard cancellation policy applies if you wish to cancel your trip completely. Please contact one of our consultants to discuss your options in full.

Kind regards

<Your name here>

Travel Consultant